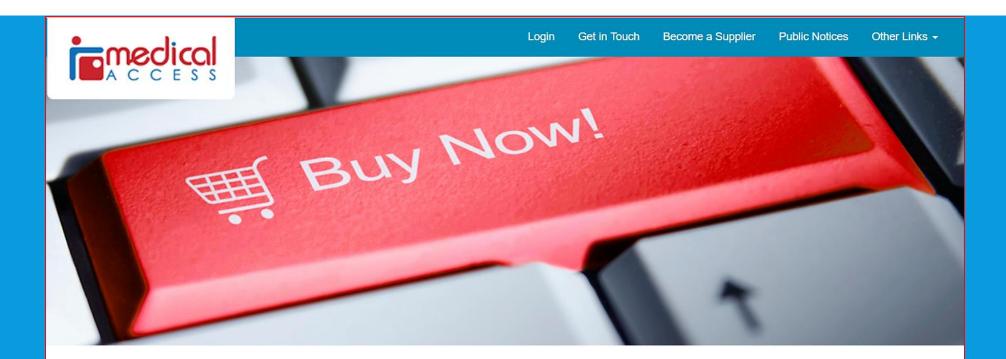
Medical Access Uganda Limited (MAUL) e-Procurement Portal User Manual – For Bidders



How to Supply

Learn More

Medical Access Uganda Limited invites Suppliers to Prequalification through issuing of Request for Prequalification (RFP) document.

Terms and Conditions

Access our terms and conditions to use the Medical Access Uganda Limited E-procurement portal. You have to be prequalified to access the portal.

Download Terms and Conditions

Procurement Notices

The procurement area where you can find the public posted tenders to bid on. Choose an event you would like to participate on, register an account.

View Notices

Document Version Control

Document Control						
Title	e-Procurement User Guide for Bidders					
Company	Medical Access Uganda Limited (MAUL)					
Abstract	This user manual is intended to give assistance to MAUL bidders to help them adapt, gain familiarity, and understand how to work with the MAUL e-Procurement portal.					
Author	MAUL and EIM Solutions					
Date Created	Friday, 30 April 2018					
Current Version	5.0					

Modification history								
Version Create Date Submission Date Author Comments								
1.0	30/04/2018	03/08/ 2018	MAUL and EIM	Draft version for comments and revision				
2.0	05/ 09/2018	18/09/2018	MAUL and EIM	Bids Evaluation – Respond to Clarifications				
3.0	01/05/2019 10/06/2019 MAUL and EIM Financial Evaluation – Negotiation Process		Financial Evaluation – Negotiation Process					
4.0	07/11/2019 08/11/2019 MAUL and EIM Financial Evaluation – Due Diligence Process			Financial Evaluation – Due Diligence Process				
5.0	21/09/2020	22/09/2020	MAUL and EIM	System Updates				

Table of Contents



<u>Abbreviations</u>

ARV	Antiretroviral
e-Procurement	Electronic Procurement
HOD	Head of Department
MAUL	Medical Access Uganda Limited
РА	Procurement Agency
RFQ	Request For Quotation
SBD	Standard Bidding Document

1.0 INTRODUCTION

<u>1.1 What is e-Procurement?</u>

Electronic Procurement (e-Procurement) is the use of internet/ web-based technology to acquire goods and services from suppliers.

<u>1.2 Objectives</u>

This user manual is intended to give assistance to MAUL bidders to help them adapt, gain familiarity, and understand how to work with the e-Procurement portal. This manual will assist bidders in performing the following tasks in the system:

- 1. Create an account/ Profile
- 2. Receive Bid invitations
- 3. Locating bids in the portal
- 4. Confirm receipt of Bids and agree to participate
- 5. Prepare Bids for submission
- 6. Seek clarifications from MAUL PA (Procurement Agency) Team
- 7. Receive responses to clarifications from MAUL PA Team
- 8. Submitting Bids
- 9. Respond to request for clarification from MAUL's Evaluation team

How to Use the Guide

The guide has been divided into various sections to help you use the E-Procurement system optimally. Each section comprises of alphanumeric steps that are sequential. We would recommend you follow the guide in sequential order as indicated in each section.

Below are some of the frequently used conventions/ icons across this user manual

Convention/ Icon	Description
	Important information that must be read carefully
	Tip to advice and help you use the system easily
Step 1.1 (a)	Sequential steps and instructions to follow when performing tasks in the system
	Additional information that explains a specific system function or process
6	Viewing the system outputs after certain transactions have been executed

2.0 SYSTEM ACCESS





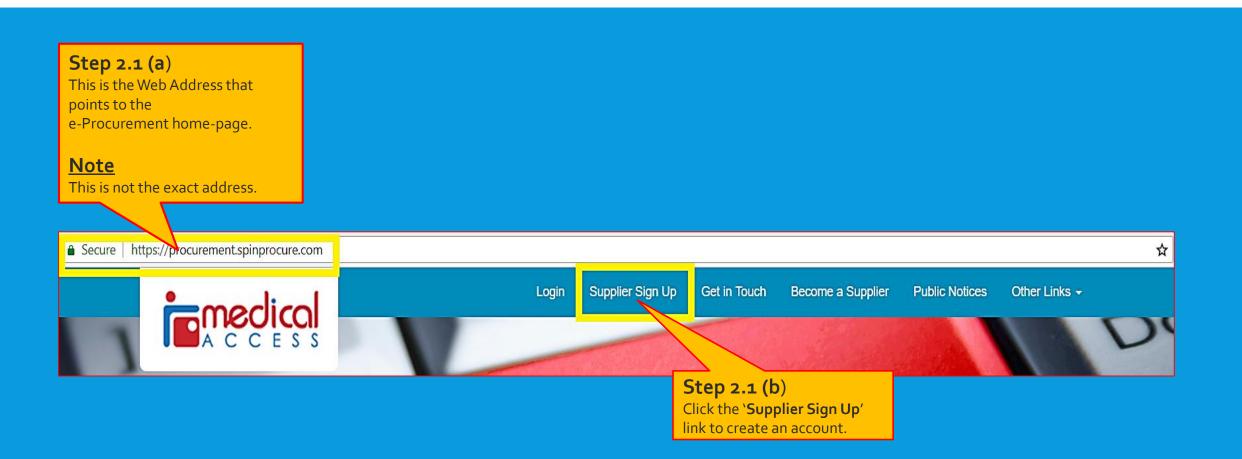
This section covers basic access to the e-Procurement system.

Before bidders actively participate and interact with the system, they will be provided with a web address/ link pointing to the e-Procurement portal. This link will be sent to them by MAUL Procurement Agency (PA) via E-mail.



MAUL suppliers will be able to create their accounts/profiles on the portal.

2.1 Creating an Account/ Profile





Supplier Create Account

Vendor Name

Email address

Uganda

City

Username

Password



Step 2.1 (c)

Creating an Account

- Enter Company Name in the 'Vendor Name' field.
- Enter E-mail address in the 'Email address' field. The email address should be valid and active to enable you to receive procurement opportunities from MAUL.
- Use the drop down arrow and select your Country
- Enter your city in the 'City' field
- Enter a username that will be used by your company to log in to the portal
- Enter a strong password.
- Click the 'Sign Up' button to complete this process.
- You will receive an E-mail notification on your registration

<u>Note</u>

- Minimum password length is Eight (8) characters. A strong password contains a combination of upper and lower case letters (AbCd), numbers (123), and symbols (@#\$).
- 2. Creating an account does not mean you are pre-qualified. You will receive an E-mail notification concerning pre-qualification from MAUL.
- 3. The vendor name, E-mail address, and username need to be unique.



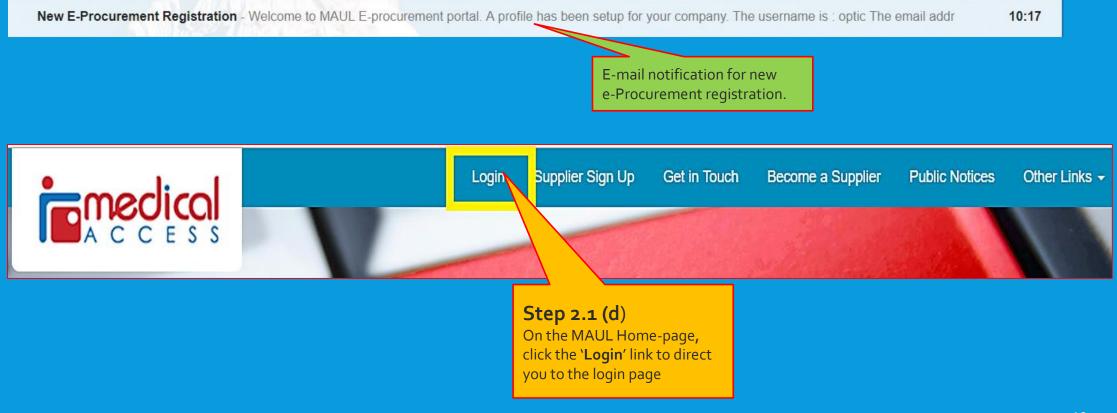
After fifteen (15) minutes of inactivity, you will be logged out of the system and will be required to log in again.

When not working with the system, please LOG OUT.

Once you have created an account/ profile, you will receive an email notification confirming registration. The E-mail contains the following details:

- The **username** you created and will use to log in to the e-Procurement portal
- The email address that MAUL will use to send you procurement opportunities and other relevant information
- A link to **reset** your e-Procurement password (optional).

You can return to the MAUL Home-page and log in using the credentials you have created.



E-Procurement Portal - Access/ Log in



Login Form

Username

Password

Log In 🖈

Home Forgot your password? ▶

MAUL E-procurement System

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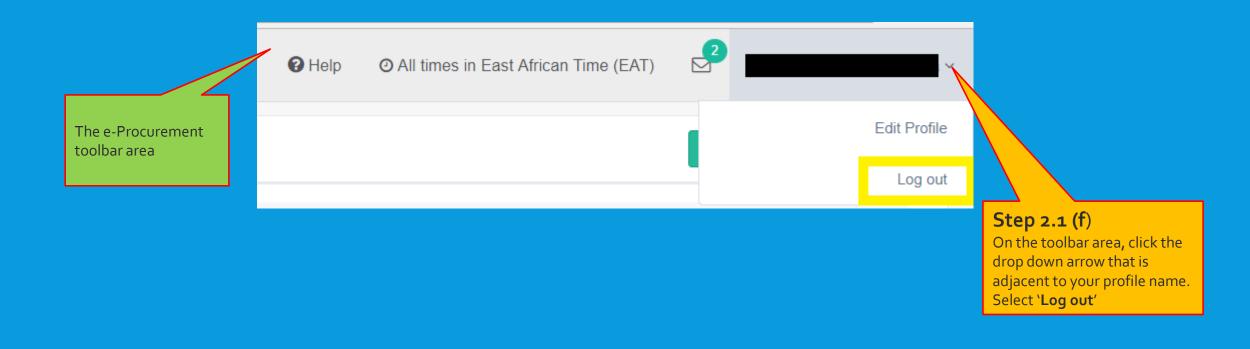
Step 2.1 (e)

Use the **username and password** created during Supplier account creation. Click the **'Log in'** button to direct you to your supplier web page.

Note

If you cannot remember your password, use the '**Forgot your password'** functionality... you will be notified to change your password via Email.

<u>E-Procurement Portal – Log out</u>





After fifteen (15) minutes of inactivity, you will be logged out of the system and will be required to log in again.

When not working with the e-Procurement portal, please LOG OUT.

2.2 System Navigation & Configurations



After successful login, the supplier/bidder's dashboard will be visible. This section will cover the following areas:

- The main Navigation menu
- The various sections of the bidder's dashboard
- Supplier data configurations (company details, address, and contact persons)

Main Navigation Menu

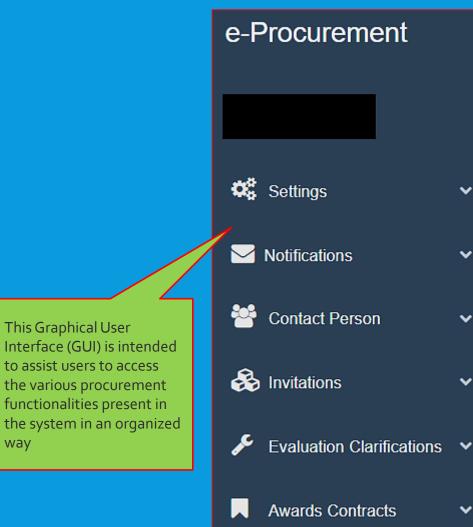
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- Settings This section of the menu will allow users to assist in adding more details about their company.
- **Notifications** Bidders will receive system notifications regrading any procurement communication. They will also receive E-mail notifications from MAUL's Procurement Agency
- Contact Person Contact persons can be defined here.
- Invitations Procurement bid invitations will be listed here.
- **Evaluation Clarifications** If Bidders have any clarifications during evaluation, they can be accessed here or at the system notifications area.
- Awards and Contracts If a bidder has been awarded a bid (s), the list of awards and contracts will be visible here.

way

Adding Vendor Details

Step 2.2 (b)

Enter your company Registration and Tax details as shown below.

Step 2.2 (a) Click the **Settings** drop down arrow

and select the 'Add Vendor Details'.

🗱 Settings	•	Orgunzation
Add Vendor Details		Date Established
Add Address		Organization Type
Motifications	~	Business Type
曫 Contact Person	•	Company Registration
👶 Invitations	•	Number
Evaluation Clarifications	~	Registration Date

~

Awards Contracts

Date Established	2000 • January • 15 •							
Organization Type	Small/ Medium Enterprise (SME)							
Business Type	Manufacturer •							
Company Registration Number	AB012345							
Registration Date	2005 • February • 1 •							
Registration Expiry Date	2020 V January V 1 V							
Place Of Registration	Kenya 🔹							

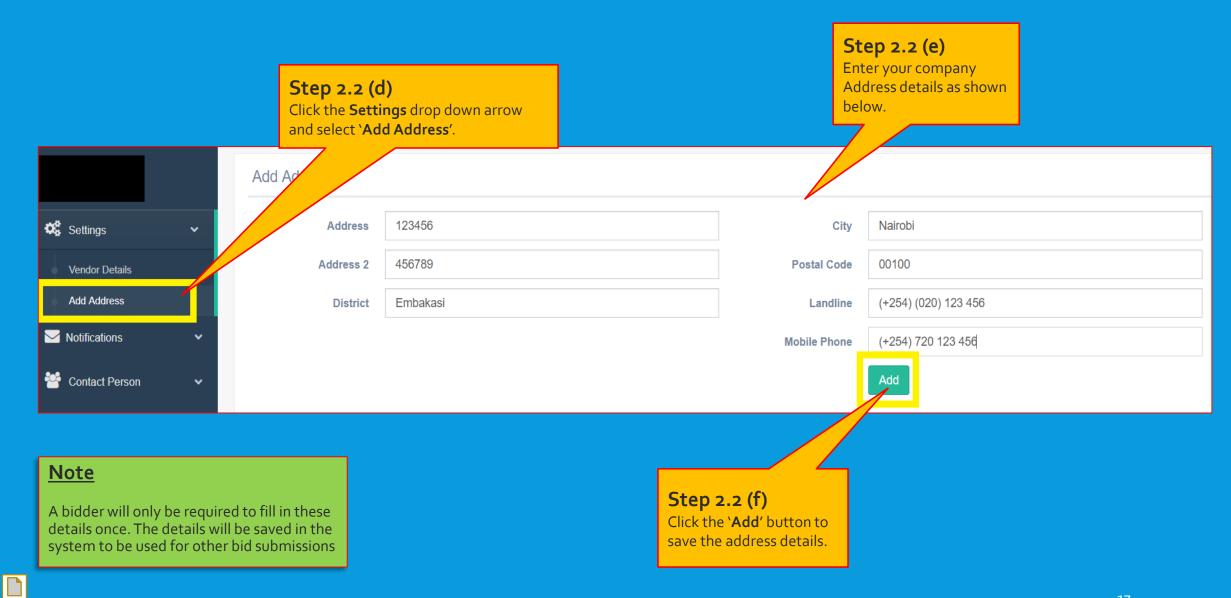
Tax Details

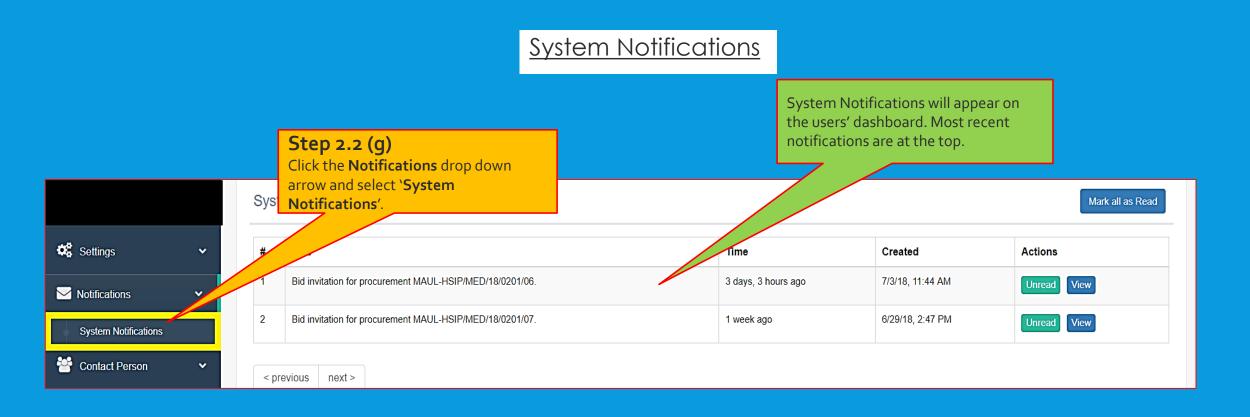
Corporate Nun	Tax nber	P0123456789Q
VAT Registra Nun	ntion nber	P0123456789Q
VAT Registra	tion Date	2005 v February v 1 v
Place Of Is	sue	Kenya 🗸
		Submit
	Click	p 2.2 (c) the ` Submit ' button to save details.

	C Edit
Organization Type	Small/ Medium Enterprise (SME)
Business Type	Manufacturer
Company Registration Number	AB012345
Corporate Tax Number	P0123456789Q
Vat Registration Number	P0123456789Q
Place Of Registration	Kenya
Place Of Issue	Kenya
Year Established	Saturday, January 15, 2000 at 12:00 AM
Registration Date	Tuesday, February 1, 2005 at 12:00 AM
Registration Expiry Date	Wednesday, January 1, 2020 at 12:00 AM
Vat Registration Date	Tuesday, February 1, 2005 at 12:00 AM
Once you execute Step 2.2 (c), this system window	

will be displayed.

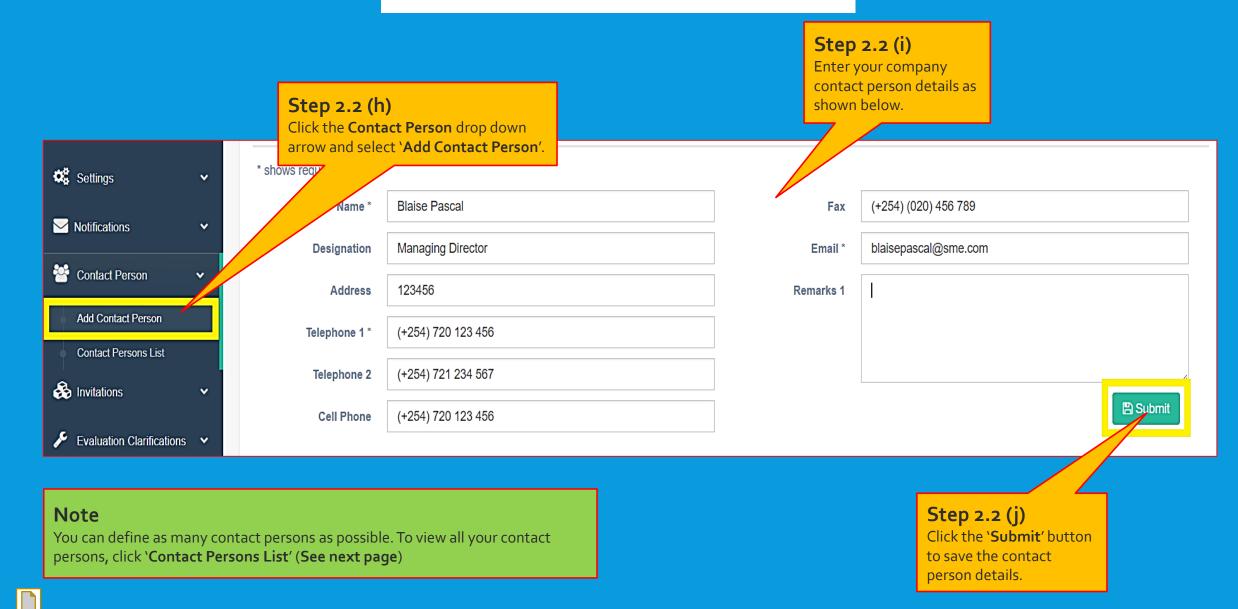
Adding Vendor Address

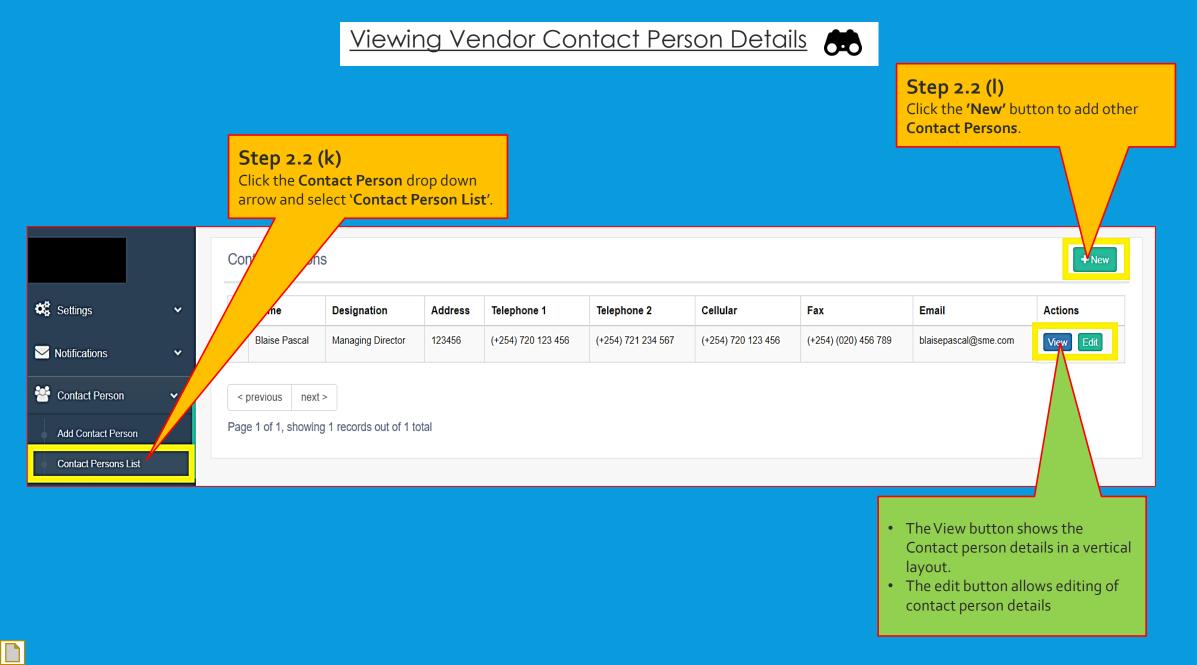




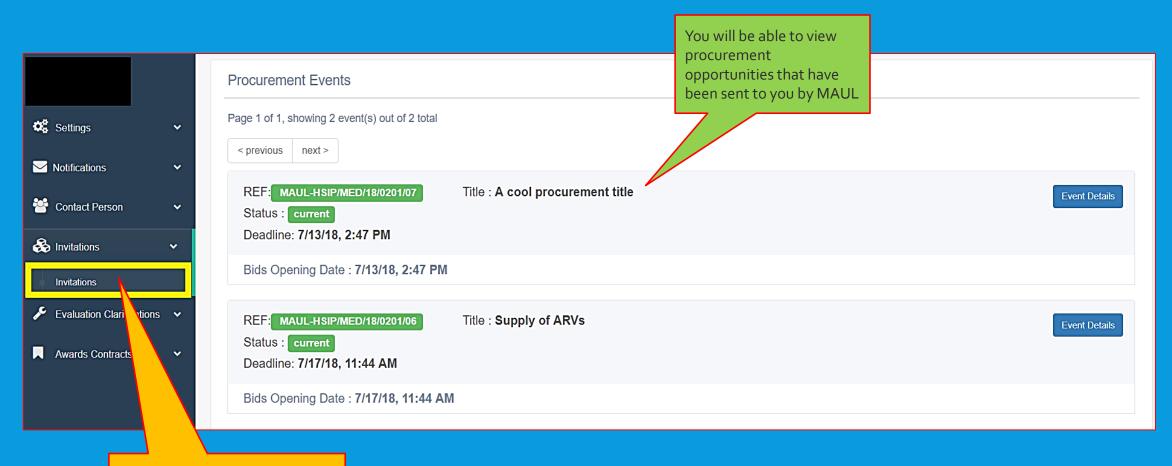


Adding Vendor Contact Person Details









Step 2.2 (m) Click the Invitations drop down arrow and select 'Invitations'.

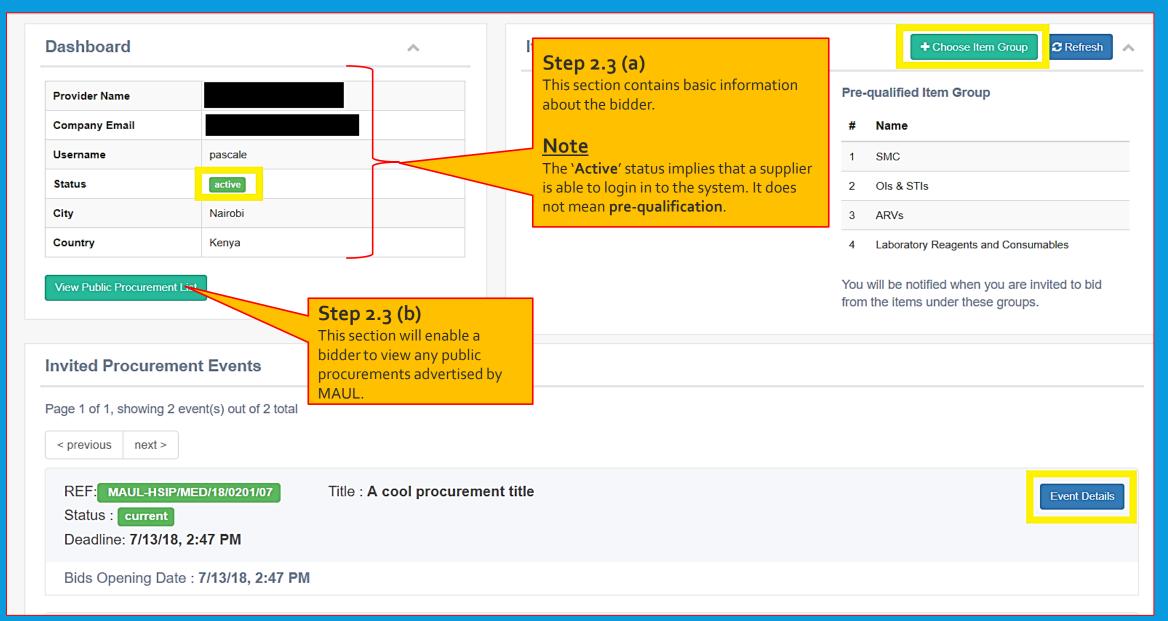
Evaluation Clarifications

Step 2.2 (0) Click the ' Select Procur Clarifications' drop dow the procurement for wh clarifications.	n arrow ar	d select			Click th select th The sys	he evaluation type th	n Type drop down arrow and at you require clarification. with the following evaluation al, and financial.		
🗱 Settings 🗸 🗸	Evalu Filter	an ificat	tions Requests for the Procurem	ients					
✓ Notifications	ons V Select Procurement to Load Clarifications Select Clarification Type								
😤 Contact Person 🔹 🗸	All Cla	rification Types							
🗞 Invitations 🔹 🗸	#	Туре	Procurement Reference	S	ubject	Responded?	Actions		
Evaluation Clarifications Clarification Requests		vious next >	ord(s) out of 0 total						
Step 2.2 (n)									
Click the Evaluat drop down arrow 'Clarification Re	and select								

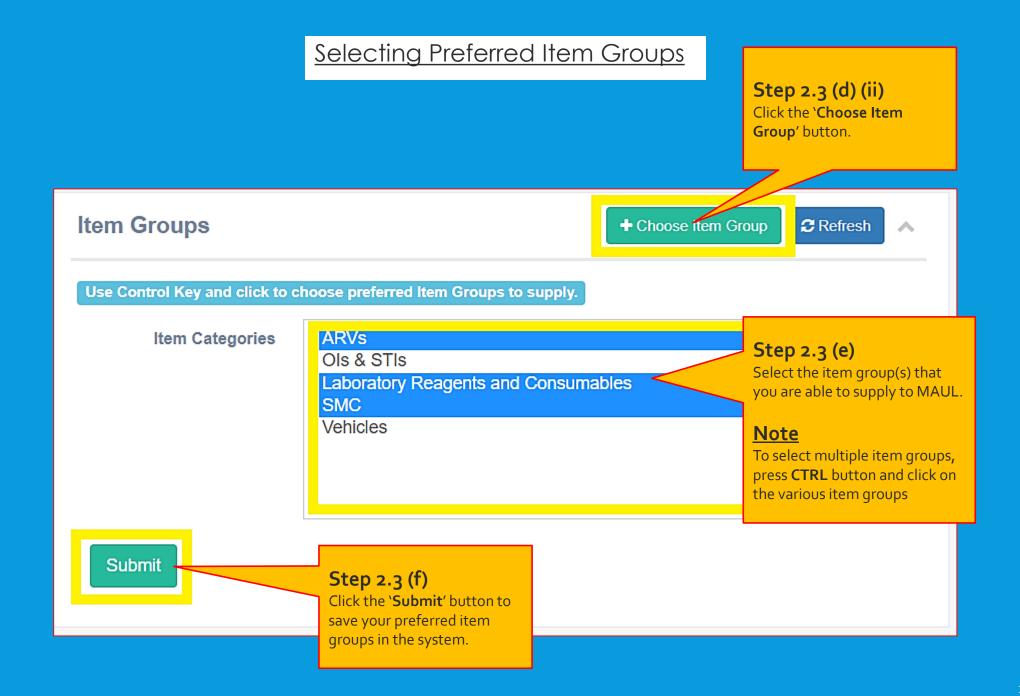
2.3 Dashboard Contents

Other than the main menu, bidders are able to view the following contents on their dashboards.

- Basic details and activation status
- Preferred and Pre-qualified item groups
- Public procurements
- Invitation to Procurement opportunities



Dashboard	Step 2.3 (d) (i) This section will enable a bidder to choose the item groups that they are	Item Groups	+ Choose Item Group		
Provider Name	licensed to supply to MAUL.	Preferred Item Group	Pre-qualified Item Group		
Company Email	<u>Note</u>	# Name	# Name		
Username	The selected item groups will appear on the ` Preferred Item Group '	1 Ols & STIs	1 SMC		
Status	section.	2 ARVs	2 Ols & STIs		
City	 MAUL reserves the right to fully or partially pre-qualify the listed items in 		3 ARVs		
Country	 the preferred item group section. During bidder pre-qualification in the 		4 Laboratory Reagents and Consumables		
View Public Procu	preferred item groups are also pre- qualified.		You will be notified when you are invited to bid from the items under these groups.		
	wing 2 event(s) out of 2 total	St	tep 2.3 (c)		
< previous n	next >	Th	is section will enable a		
REF: MAUL Status : cu	-HSIP/MED/18/0201/07 Title : A cool procurem	nent title bid	is section will enable a Ider to view procurement portunity invitations sent to em via E-mail by MAUL		



3.0 BIDDING PROCESS

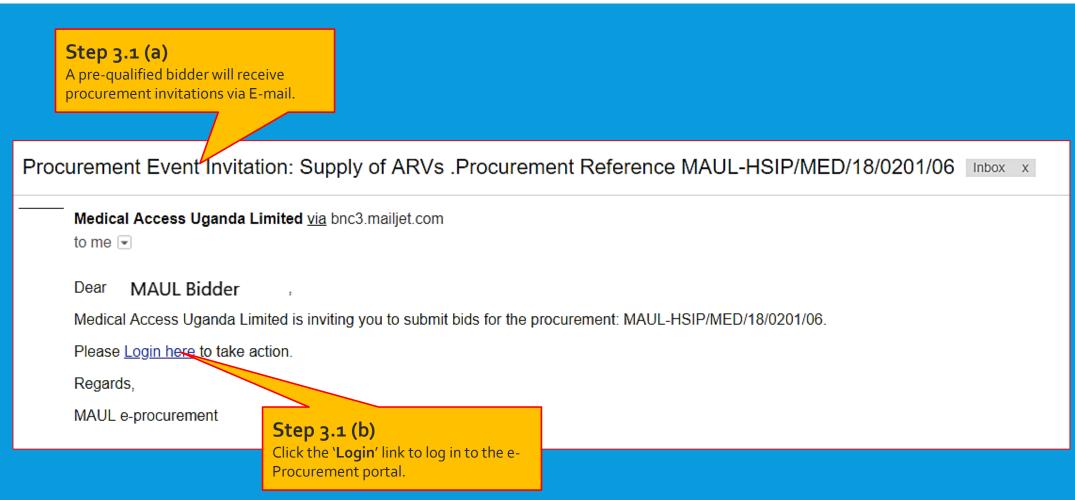
Once a bidder has created a profile/ account, MAUL will reserve the right to pre-qualify the bidder. Bidders will receive E-mail notifications on pre-qualification.

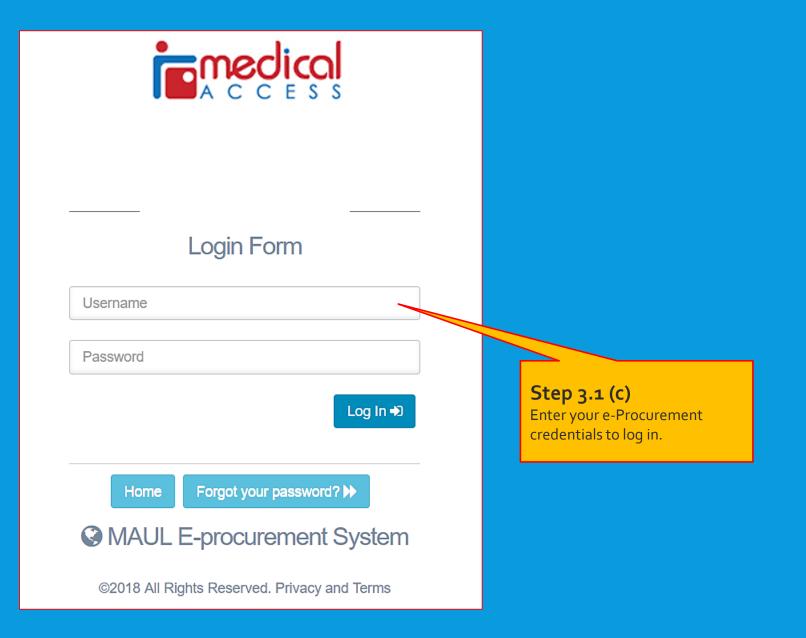
Pre-qualified bidders will be able to receive procurement bids via E-mail and the e-Procurement portal system notifications

This section deals with the following activities:

- Receiving a bid invitation via E-mail
- Locating the invitation in the portal
- Viewing the contents of the bid
- Confirming receipt of bid and subsequent participation
- Register Bid
- Adding and submitting a bid
- Seeking Clarification on details of a bid

3.1 Receiving a Bid Invitation





3.2 Locating a Bid Invitation

Once bidders have successfully logged in to the portal, they will be able to view the bid invitations sent to them by MAUL via E-mail.

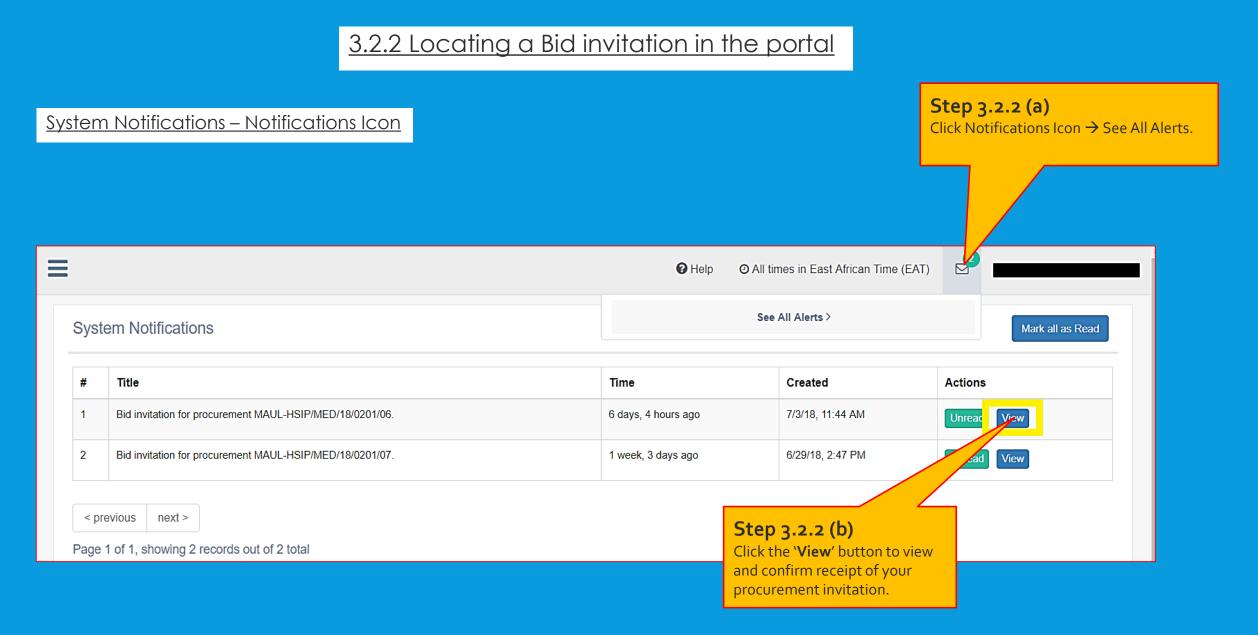
The following are some of the ways you can locate a bid invitation in the e-Procurement portal:

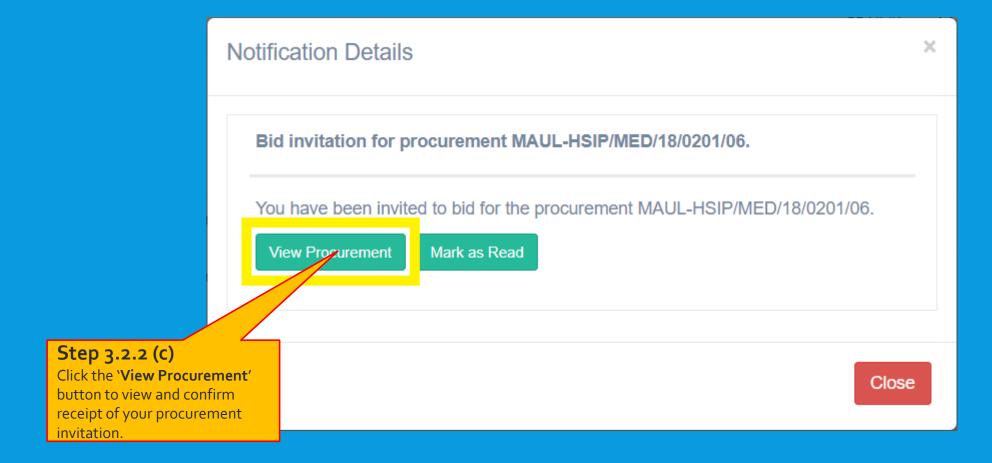
- 1. Bidder's Dashboard Invited Procurement Events Section
- 2. System Notifications
 - 1. Notifications lcon on the toolbar
 - 2. Main Navigation Menu System Notifications
- 3. Main Navigation Menu Invitations

3.2.1 Locating a Bid invitation in the portal

<u>Bidder's Dashboard – Invited Procurement Events Section</u>

Provider Name			Preferred	Item Group	Pre-	qualified Item Group		
Company Ema	il E		#	Name	#	Name		
Username	pascale		1	Ols & STIs	1	SMC		
Status	active		2	ARVs	2	Ols & STIs		
City	Nairobi				3	ARVs		
Country	Kenya				4	Laboratory Reagents and Consumables		
View Public Pro	curement List					will be notified when you are invited to bid the items under these groups.		
Invited Pro	curement Events							
Page 1 of 1, sh	owing 2 event(s) out of 2 total							
< previous	next >						Ster	3.2.1 (a)
Status :	JL-HSIP/MED/18/0201/07 surrent 7/13/18, 2:47 PM	Title : A cool procureme	nt title			Event Details	Click to vie	the ' Event Details ' butto w and confirm receipt of procurement invitation.
Bids Oper	ing Date : 7/13/18, 2:47 PM							
Status :	JL-HSIP/MED/18/0201/06 surrent 7/17/18, 11:44 AM	Title : Supply of ARVs				Event Details		21





System Notifications – Main Navigation menu

	Step 3.2.2 (d)	System Notificati the users' dashbo notifications are a		
Sys	Click the Notifications drop down arrow and select 'System Notifications'.			Mark all as Read
📽 Settings 🗸 🖌 🕊		Time	Created	Actions
Notifications	Bid invitation for procurement MAUL-HSIP/MED/18/0201/06.	3 days, 3 hours ago	7/3/18, 11:44 AM	Unread View
2 System Notifications	Bid invitation for procurement MAUL-HSIP/MED/18/0201/07.	1 week ago	6/29/18, 2:47 PM	Unread View
Contact Person 🗸	previous next >			

3.2.3 Locating a Bid invitation in the portal

Main Navigation Menu - Invitations

			You will be able to view procurement	
		Procurement Events	opportunities that have been sent to you by MAUL	
🕰 Settings	~	Page 1 of 1, showing 2 event(s) out of 2 total		
Votifications	~	< previous next >		
😤 Contact Person	~	Status : current	e : A cool procurement title	Event Details
👶 Invitations	~	Deadline: 7/13/18, 2:47 PM		
Invitations		Bids Opening Date : 7/13/18, 2:47 PM		
 Evaluation Clarit vitions Awards Contracts 	* •	REF: MAUL-HSIP/MED/18/0201/06 Title Status : current	e : Supply of ARVs	Event Details
		Deadline: 7/17/18, 11:44 AM Bids Opening Date : 7/17/18, 11:44 AM		
		Dius Openning Date . 1/11/16, 11.44 AM		

Step 3.2.3 (a) Click the Invitations drop down arrow and select 'Invitations'.

 \square

3.3 Contents of a Bid

Once bidders are able to locate their bids, they will be required to confirm receipt of the bid, confirm participation, and register the bid. When viewing a bid, the following tabs will be available to bidders:

- **Description Tab** This segment will give a brief description and purpose of the procurement bid and what is expected of bidders.
- **Bidding Documents Tab** This segment contains the Standard Bidding Documents (SBDs) that pertain to the bid. Bidders will be able view and download the documents. Documents will be divided into various categories. Some documents are to be filled and uploaded back to the e-Procurement portal.
- Statement of Requirements This segment contains the list of items or services that MAUL Procurement Agency requires bidders to supply.
- Clarifications In case bidders require any clarification on the bid contents (documents, statement of requirements, and bid description), they will be able to submit their queries to the MAUL PA HOD and will be able to receive feedback via email and also through the system notifications.

Note: The Clarifications tab is only visible when a clarification request is sent by a bidder. Bidders can only send clarifications after they have confirmed receipt, confirmed participation, and registered for the bid. This area will be described in detail in a later section.

3.3.1 Countdown Timer

A c

A countdown timer is a sequence of backward counting numbers to indicate the time remaining before an event occurs.

Procurement Ref: MAUL-HSIP/MED/18/0201/06 Title: Supply of ARVs

Procurement Status

Type: Request for Quotation (RFQ) Procurement Status: current Deadline Date : 17-07-2018 11:44:54 Opening Date: 17-07-2018 11:44:54

1004311DaysHoursMinutesSeconds

The portal has a timer that starts counting down from the moment a bid is submitted to the bidders.

<u>Note</u>

When the countdown timer completes. The actions below cannot be executed.

- A bidder will not be able to edit a bid
- A bidder will not be able to submit clarification requests
- A bidder will not be able to upload documents
- A bidder will not be able to submit a bid
- MAUL Procurement Agency HOD will not be able to respond to clarifications.

When the countdown timer completes. The actions below can only be executed.

• A bidder will be able to view the bid submitted

Invited Procurement Events Page 1 of 1, showing 2 event(s) out of 2 total < previous next > When the time in the countdown timer elapses, the Status of the procurement bid changes from REF: MAUL-HSIP/MED/12 'Current' to 'Closed'. Status : closed Deadline: 7/13/18, 2:47 PM Bids Opening Date : 7/13/18, 2:47 PM





3.3.3 Bidding Documents Tab

Description	Bidding Documents	This section contains bidding documents relevant to the bid. Bidders will be able to View and	
Bidding Docur	ments Attached	Download any of the documents.	
0	neet odology Criteria ns of Contract	Note The documents will be divided into various categories. Pay close attention to instructions.	
1. Instr	uctions to Bidders		View 🕹 Download
2. Bid [Data Sheet		View 🕹 Download
3. Eval	uation Methodology and Criteria		View 🕹 Download
4. Gene	eral Conditions of Contract		View 🕹 Download
5. Eligil	ble Countries		View 🕹 Download
Returnable/ Ec	ditable Forms		
This category has d	ocuments that the bidder must fill and uploa	ad back to the e-Procurement system	
1. Bid	Submission Sheet	(View Download
2. Bid	Securing Declaration		View Download
3. Coo	de of Ethical Conduct		🖹 View 📩 Download

3.3.4 Statement of Requirements

	Description Bidding Documents Statement of Requirements							
Lis	List of requirements							
#	Product	Pack Size	Quantity	Specifications	Bidder Specifications			
1	Abacavir 60mg, Tablets, 30 Tabs	30	1,000	Abacavir 60mg, Tablets, 30 Tabs This drug can come in 20 Tabs or in 30 Tabs				
2	Efavirenz 50mg, Capsules, 30 Caps	30	1,000					
3	Atazanavir 300mg, Capsules, 30 Caps	30	1,000					

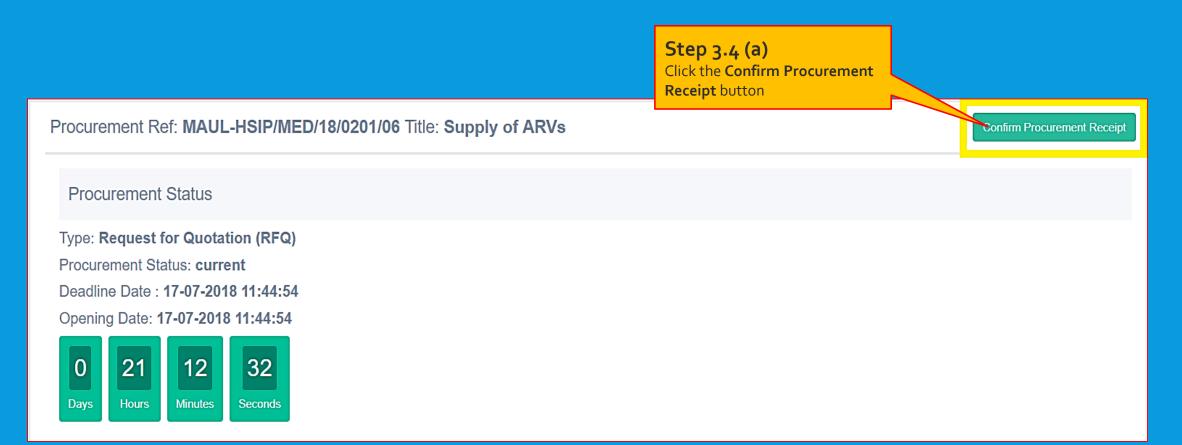
This section contains a list of items or services that MAUL's procurement agency wants to procure from bidders

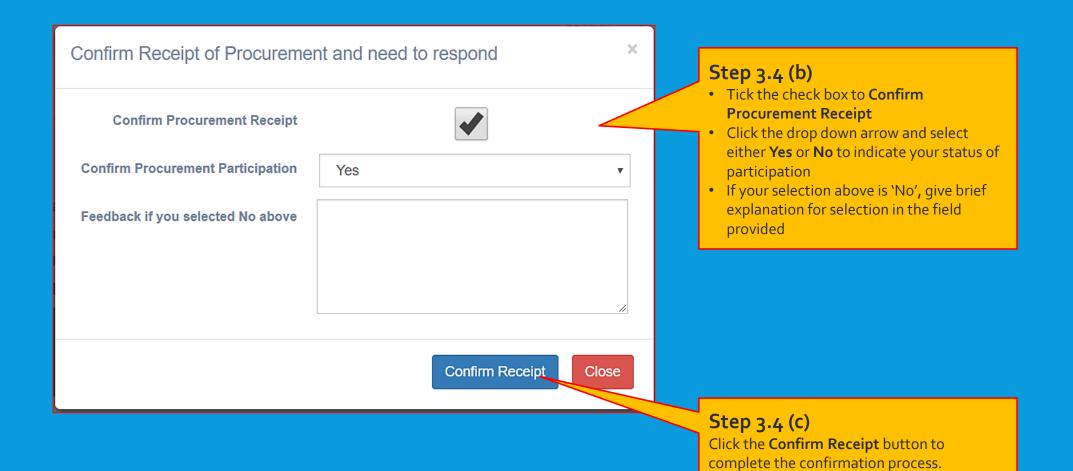
3.4 Confirm Receipt of Bid

This section deals with the following:

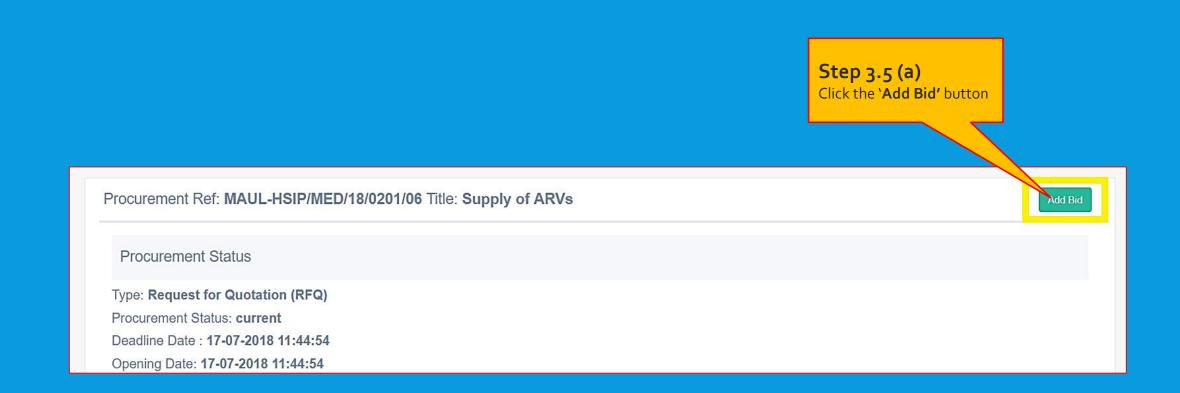
- Confirming receipt of bids
- Confirm bidding participation
 - Bidders can accept to participate
 - Bidders can reject participation; a reason should be provided for this.

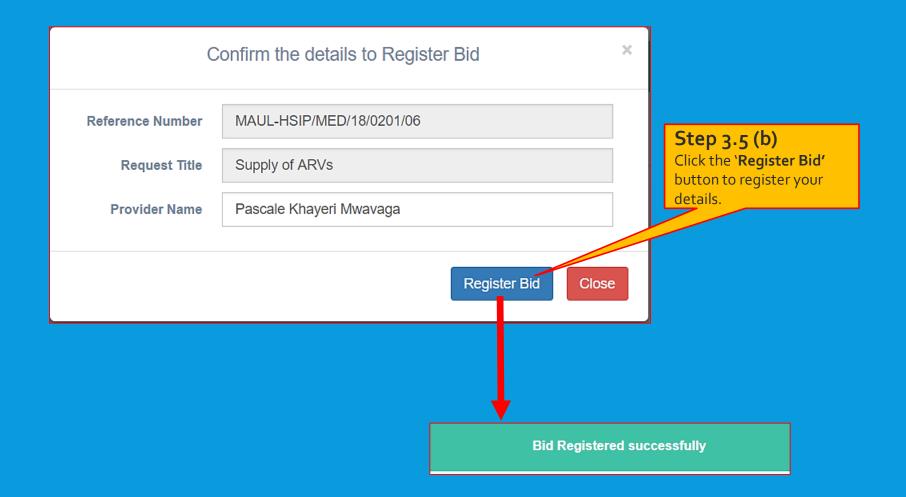
Confirm Receipt & Participation





3.5 Register a Bid





3.6 Preparing a Bid for Submission

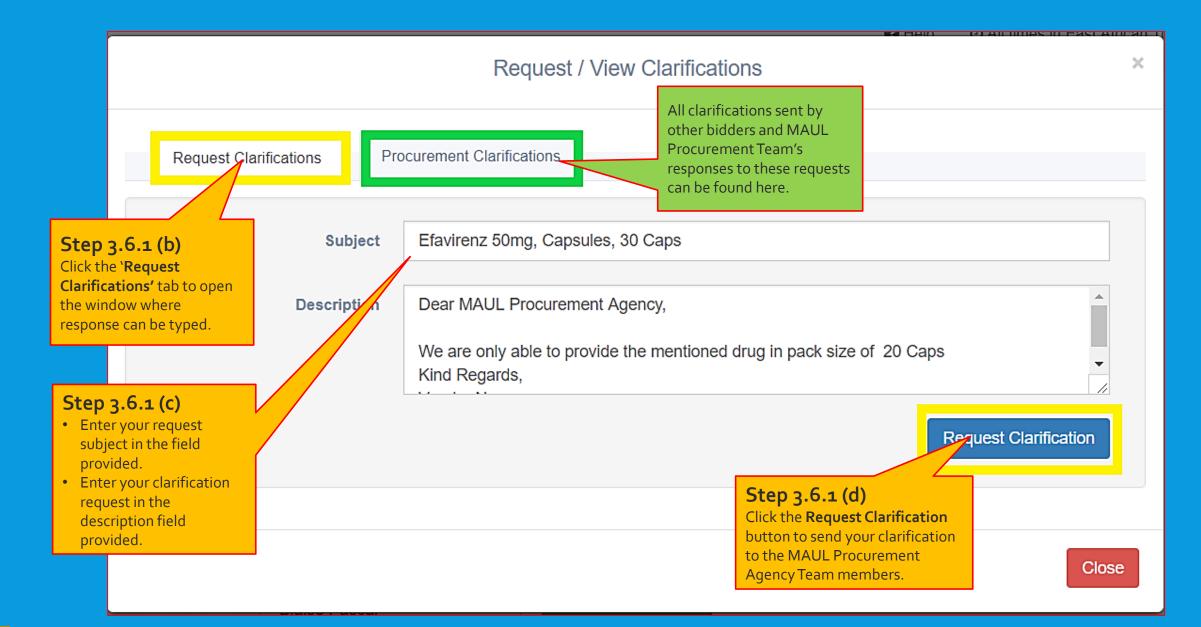
In this section, bidders will perform the following actions:

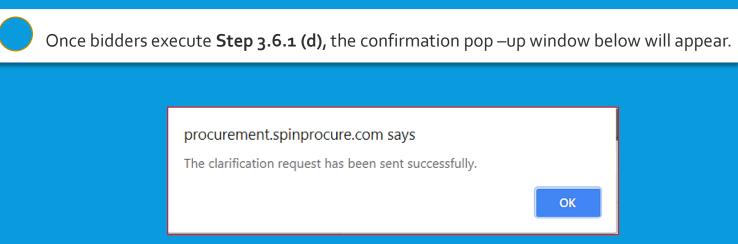
- Send Clarification Requests to MAUL Procurement team
- Add a price schedule for the statement of requirements
- Upload Bidding documents in the portal to be used during the evaluation process.
- Input their vendor details before submitting bid
- Submitting a bid

3.6.1 Sending Clarification Requests

In case bidders require any clarifications concerning a specific bid, they can submit such requests via the e-Procurement portal. Request for clarification can only be done if bidders have confirmed receipt of bid, agreed to participate in the bid, registered their details for the bid, and are within the allocated time for submitting a bid (bidding period) as displayed by the **Countdown Timer**.

Ø	8 Bid Documen	t	Step 3.6.1 (a) Click the 'Document Menu' drop down arrow	Document Menu -
	Procurement Refer	ence: MAUL-HSIP/MED/18/0201/06	and select 'Request/View Clarifications'	View Bid Request / View Clarifications
	Contact Details			
	Reference Number	MAUL-HSIP/MED/18/0201/06		
	Request Title	Supply of ARVs		
	Provider Name			
	Address			





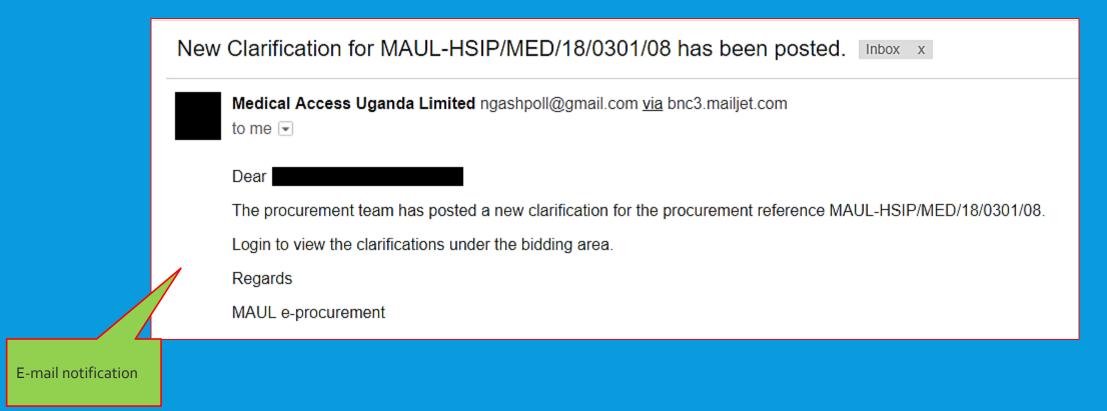
A request for clarification will be sent to the MAUL Procurement Team. Notifications will be sent to the team via E-mail and

they will also be able to view the requests via the e-Procurement system notifications functionality.

After the MAUL Procurement Team has made internal considerations on bidders' requests for clarification, they will complete a system response which will be submitted to ALL bidders.

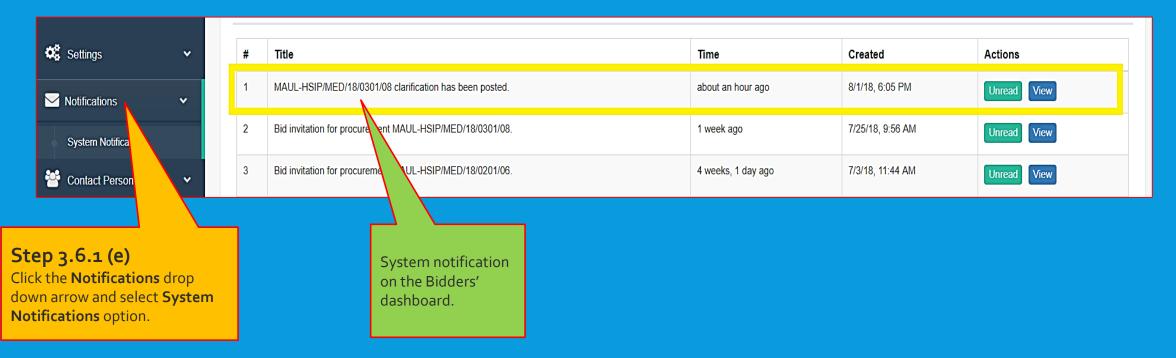
Bidders will get notifications of the clarification responses from the MAUL Procurement Agency through E-mail and the

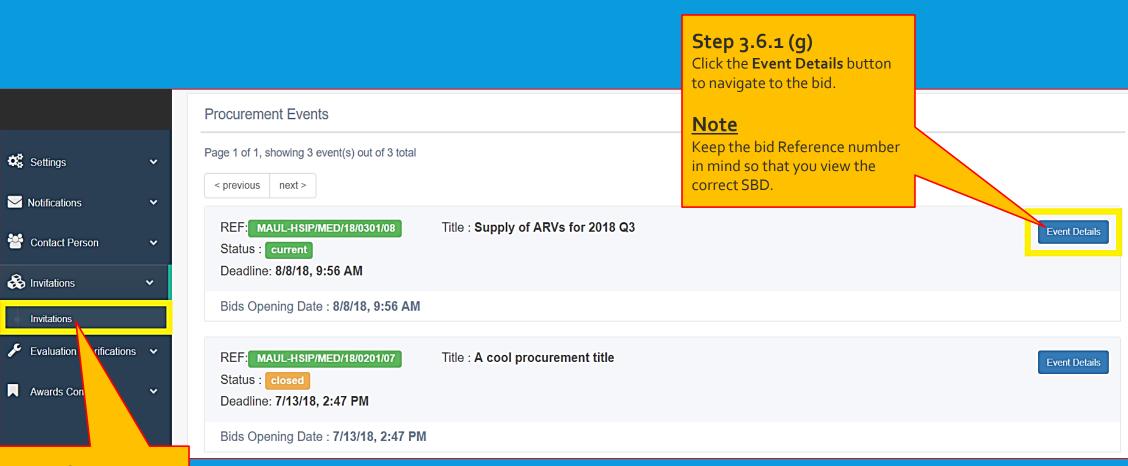
e-Procurement portal . See next page.



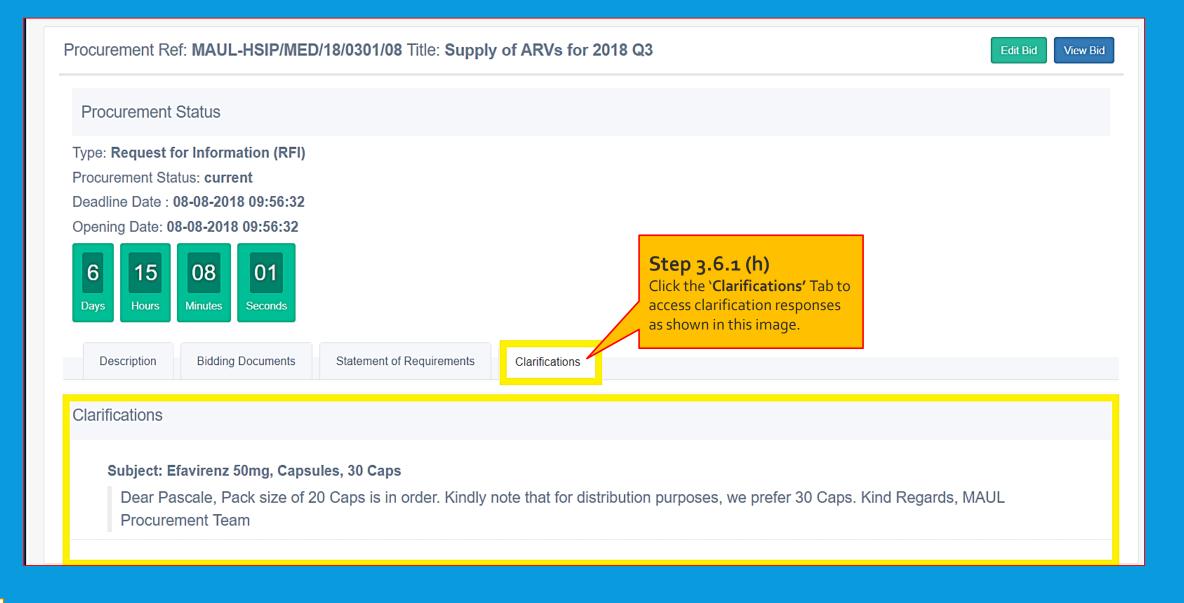
Receiving Clarification Responses from MAUL PA Team

Clarification response notifications will be received via E-mail and the e-Procurement portal system notifications. Bidders will be required to log in to the portal to view the responses from the MAUL team. **All bidders will receive a clarification response from MAUL Procurement Team**





Step 3.6.1 (f) Click the Invitations drop down arrow and select Invitations option.

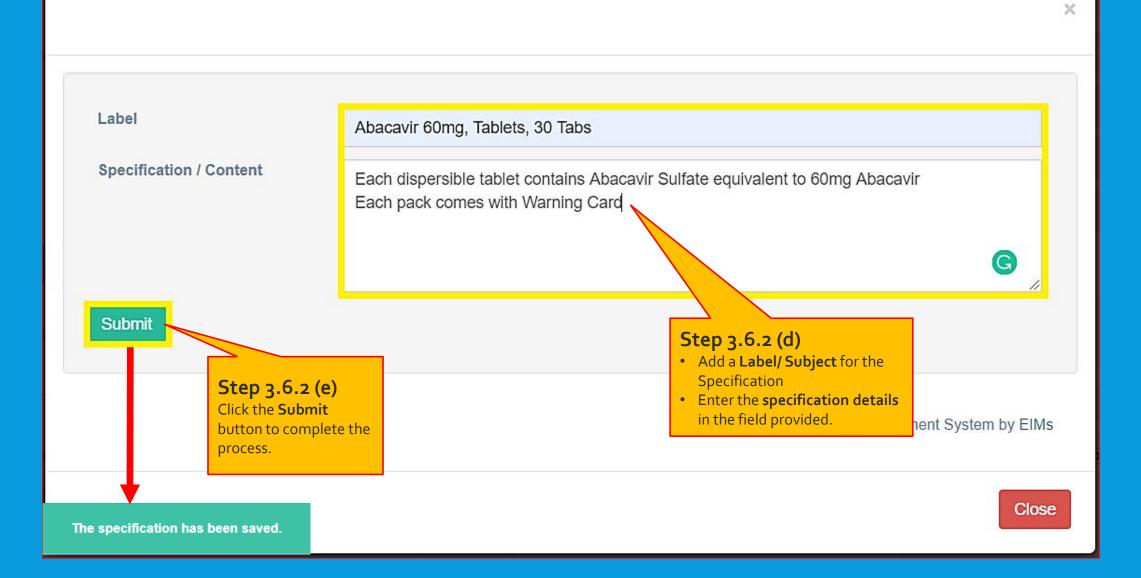


3.6.2 Editing Bidders' Specifications

In case bidders may have additional or different specification details from what MAUL has described about an item or service, they will be able to indicate their variations using the Edit Specification function provided.

	Additional information										
	Supplies Required Click the Stable	6.2 (a) Supplies Requir	ed								
\$	Product	Pack Size	Quantity	Specifications	Variation From Specifications(if any)	Actions					
	Abacavir 60mg, Tablets, 30 Tabs	30	1,000	Abacavir 60mg, Tablets, 30 Tabs This drug can come in 20 Tabs or in 30 Tabs		Edit Specifications					
2	Efavirenz 50mg, Capsules, 30 Caps	30	1,000		Step 3.6.2 (b) Click the Edit Specifications	Edit Specifications					
;	Atazanavir 300mg, Capsules, 30 Caps	30	1,000		button	Edit Specifications					

		Step 3.6.2 (c) Click the Add New button	
Viewing / E	Editing Abacavir 60mg, Tablets, 30 Tabs - specifications		Add New
Label	Additional Information / Specifications		Actions
		MAUL e-Procure	ement System by EIMs
			Clos



A	dditional information			The bidders'		
	Supplies Required Uplo	oad Attachm	nents	specifications (if any), will appear here.		
#	Product	Pack Size	Quantity	Specifications	Variation From Specifications(if any)	Actions
1	Abacavir 60mg, Tablets, 30 Tabs	30	1,000	Abacavir 60mg, Tablets, 30 Tabs This drug can come in 20 Tabs or in 30 Tabs	Abacavir 60mg, Tablets, 30 Tabs Each dispersible tablet contains Abacavir Sulfate equivalent to 60mg Abacavir Each pack comes with Warning Card	Edit Specifications
2	Efavirenz 50mg, Capsules, 30 Caps	30	1,000			Edit Specifications
3	Atazanavir 300mg, Capsules, 30 Caps	30	1,000			Edit Specifications

3.6.3 Uploading Forms/ Documents

Bidders will be required to fill out documents/forms and upload them back into the e-Procurement portal.

These forms/ documents are found in the **Bidding Documents** section as explained in **section 3.3.3**. Bidders can download these documents, fill the required sections, and submit them via the attachments tab provided in the e-Procurement portal. This section will guide bidders on how to upload bidding documents in the

system.

Contact Details	Contact Details							
Reference Number	MAUL-HSIP/MED/20/0301/19		Telephone	0710434157				
Request Title	Supply of ARVs for Financial Year	2020	Email	cess@mtungi.com				
Provider Name	EIM Solutions		Authorized Signing Officer	Cecilia Wambui				
Contact Person	Cecilia Wambui 🗸	Add New from Contact Person Menu	Title of Authorized Official	Specialist				
Submit	Click the							
Additional informati	on Attachn	nents Tab						
Supplies Required	Upload Attachments							
Requested Documents :-								
Bidding and Contra	actual Information							
This category contains standard documents that do not require editing								
1. Evaluation Me	. Evaluation Methodology and Criteria							
2. Instruction to	Instruction to Bidders (ITB)							
3. Bid Data She	et		View 🕹 Down	nload				

2.	Instruction to	Bidders (ITB)	🖹 View 📥 Downlo	ad
3.	Bid Data She	eet	View 📩 Downlo	ad
4.	General Cor	ditions of Contract	View Lownlo	ad
5.	Eligible Cou	ntries	View 🕹 Downlo	ad
	ole/ Editab			
These docu	ments need to	be downloaded and uploaded back into the system after they are properly filled.		
1.	Bid Submis	sion Sheet	View	Step 3.6.3 (b)
2.	Bid Securin	g Declaration	View	Scroll down to the bottom of the page and click the New Attachment button
3.	Code of Eth	nical Conduct	View & Download	to begin uploading the returnable forms
4.	Specificatio	n Compliance Sheet	View 🕹 Download	
				+ New Attachment
#		Attachment Name		Actions

File Description Attachment	Bid Submission Sheet Choose file Bid Submission Sheet.pdf	 Step 3.6.3 (c) Enter the Title of the Bidding Document in the Description field provided. Click on the Choose File button to browse the file you are required to upload. Imake sure your files are in PDF format 	+ New Attachment
# Uploat Step 3.6.3 (d) Click the Upload button		Actions	
Bid Submission Sheet - file has been uploaded	successfully.		

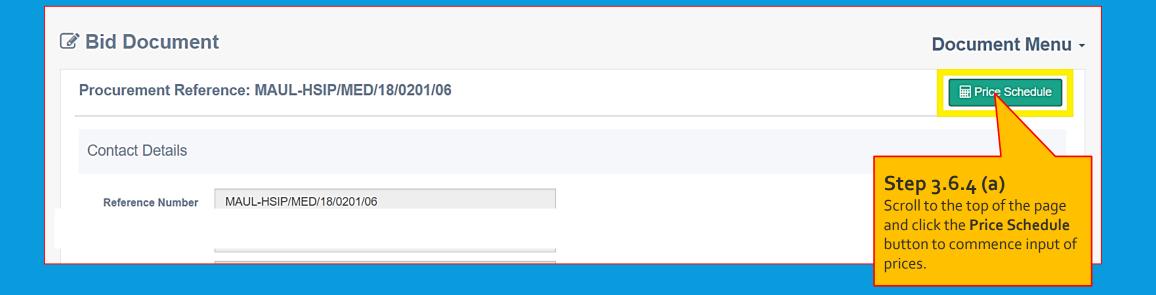
Repeat **Steps 3.6.3 (b) to (d)** to upload more documents. You can upload as many documents as possible into the system. Your attachments tab will look like the image below once you have completed the upload process. You can perform the following actions to the uploaded documents: **View, Download, and Delete.**

#	Attachment Name	Actions
1	Bid Submission Sheet	View Download The Delete
2	Code of Ethical Conduct	View Download The Delete
3	Specification Compliance Sheet	View Download The Delete
4	Bid Securing Declaration	View Download fi Delete

3.6.4 Generating a Price Schedule



Bidders will be able to input their item prices for the statement of requirements/ supplies required by MAUL Procurement Team.



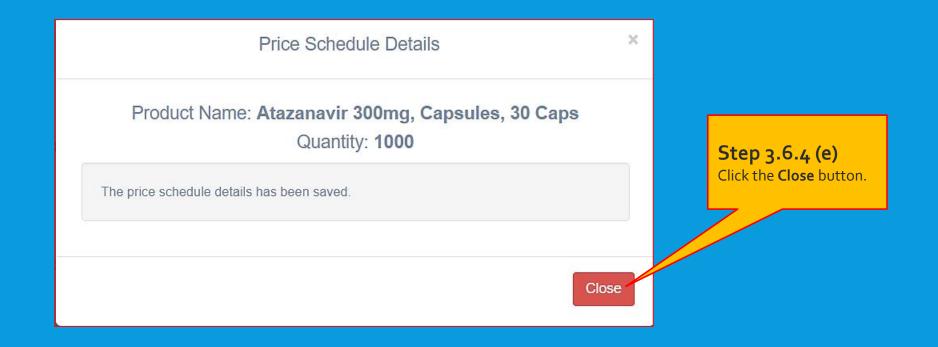
Price schedule submission

2 Refresh

#	Description	Quantity	Pack Size	Unit Price FOB	Unit Price Air EBB	Unit Price CIF Sea	DDP Price	Lead Time Air Weeks	Lead Time Sea Weeks	Actions
1	Atazanavir 300mg, Capsules, 30 Caps	1000								+ Add
2	Efavirenz 50mg, Capsules, 30 Caps	1000								+ 1
3	Abacavir 60mg, Tablets, 30 Tabs	1000								

Step 3.6.4 (b) Click the **Add** button to commence input of incoterm prices for each item.

Price Schedu	ule Details	×	
Product Name: Atazanavir 3 Quantity			
Pack Size	30		
Unit Price FOB	3.00		Step 3.6.4 (c)
Unit Price Air EBB	3.75		Enter the relevant prices with regards to various Incoterms
Unit Price CIF Sea	3.5		IMPORTANT ALL Price Currencies should be as
DDP Price	4.00		instructed by MAUL. Seek clarification on currencies if this has not been clearly communicated.
Lead Time Air Weeks	2		
Lead Time Sea Weeks	4		Step 3.6.4 (d) Click the Submit button to
			save the incoterm prices.
		ose	
		000	



Repeat Steps 3.6.4 (b) – 3.6.4 (e) for the other items on the listing

Once all items have their prices, the bidder price schedule should like the image below. Use the refresh button to refresh the prices and keep them up to date.

Bid Document

Price schedule submission

#	Description	Quantity	Pack Size	Unit Price FOB	Unit Price Air EBB	Unit Price CIF Sea	DDP Price	Lead Time Air Weeks	Lead Time Sea Weeks	Actions
1	Atazanavir 300mg, Capsules, 30 Caps	1000	30	3.00	3.75	3.5	4.00	2	4	+ Add
2	Efavirenz 50mg, Capsules, 30 Caps	1000	30	2.80	3.20	3.15	3.50	3	6	+ Add
3	Abacavir 60mg, Tablets, 30 Tabs	1000	30	2.5	2.75	2.60	3.00	3	5	+ Add

Bid Document

Price schedule submission

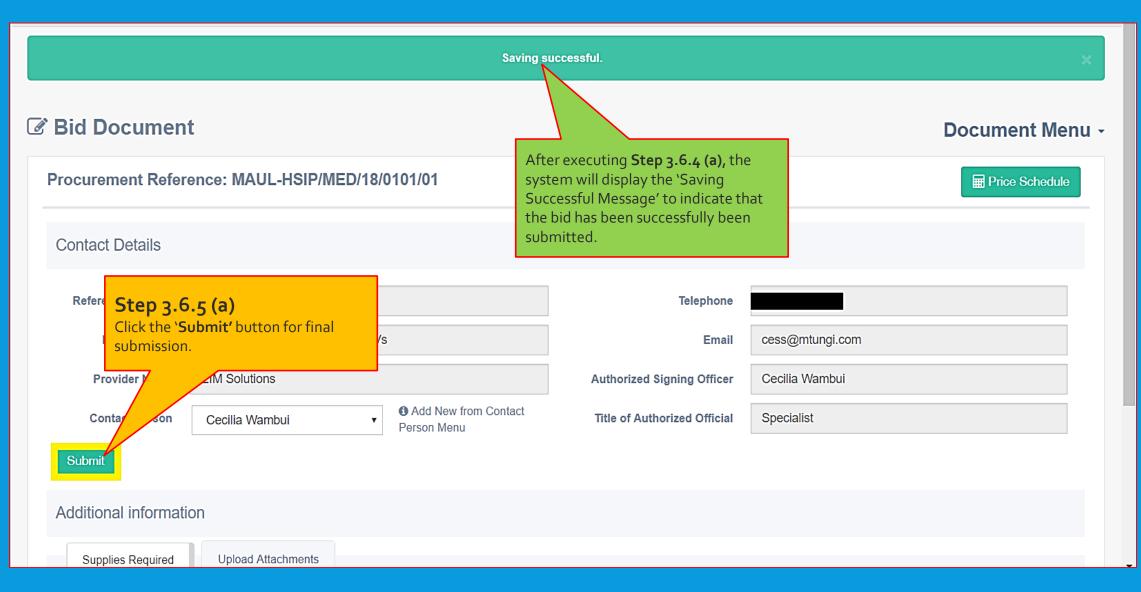
Step 3.6.4 (f)	
Once you are comfortable	Document Menu -
with the price schedule, click the `Document Menu'	View Bid
drop down arrow and select ' View Bid' button. To	Request / View Clarifications
continue editing the bid	



Document Menu -

C Refresh





4.0 EVALUATION OF BIDS

Once the stipulated bidding period has elapsed, the MAUL PA Team will be able to access supplier bids in the e-Procurement portal. An evaluation team was already assigned to a specific requisition and will undertake the evaluation process.

The MAUL evaluation team will perform tasks with regards to the following Evaluation stages:

- 1. Preliminary Evaluation
- 2. Commercial Evaluation
- 3. Technical Evaluation
- 4. Financial Evaluation

4.1 Bids Evaluation – Request for Clarification

During the evaluation stages (Preliminary, Commercial, Technical, or Financial), the MAUL evaluation team will seek to ascertain whether the pre-qualified suppliers/ vendors have complied with the requirements and guidelines as stipulated in the Standard Bidding Documents. In case the evaluation team may require clarifications from bidders, they will submit a request for clarification to a bidder and a bidder will be alerted via Email and e-Procurement notifications and will respond via the portal.

This section will show bidders the process of how to respond to a request for clarification.

The request for clarification process is the same for all evaluation stages. The system provides drop down options for users to select the stages that are applicable for the request

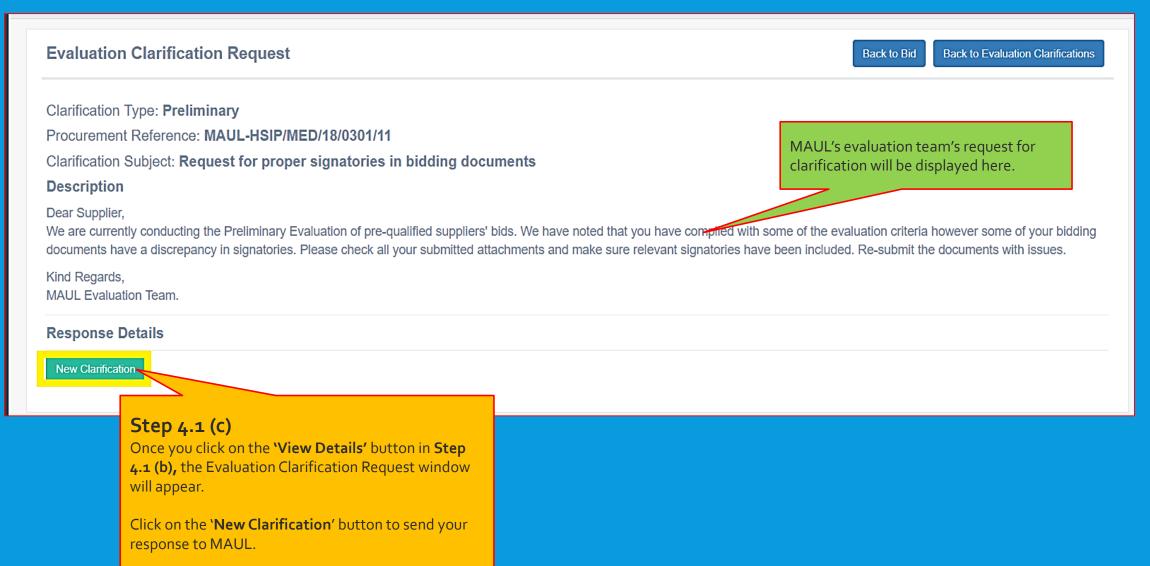
TIP

A bidder will receive both E-mail and system notifications informing them that a request for clarification has been sent by MAUL Procurement Agency. Bidders will be required to log in and respond to the requests.

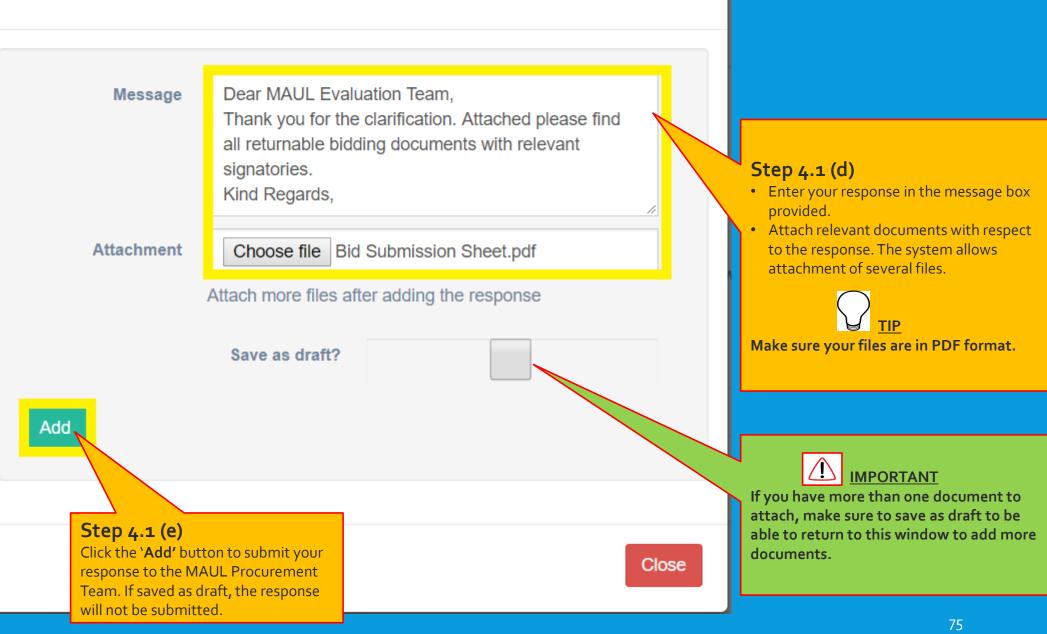
Step 4.1 (a) After logging in, click the Clarifications' drop down	Evaluation	arifications Requests for the Procurements							
select 'Clarification Requ		ons by Procurement and clarification type							
provided.	ment to ions	MAUL-HSIP/MED/18/0301/11							
🖀 cor 🗸 🗸 🗸	All Clarification Types								
🚓 in 🗸 🗸 🗸	# Туре	Procurement Reference	Subject		Responded?	Actions			
✓ Evation Clarifications	1 Preliminary clarification	MAUL-HSIP/MED/18/0301/11	Request for proper signatories in bidding documents		No	View Details View Bid			
Clarification Requests	< previous next >	/							
Awards Contracts 🗸	Page 1 of 1, showing 1 record	out of 1 total							
ALL evaluation requests f will be displayed here.	or clarification			 Step 4.1 (b) Click the 'View I view the request evaluation team Click the 'View I the bidding doct submitted to M. 	t sent by MA ר. Bid ' button t uments you	AUL to view			

Clarifications Selection Criteria

Evaluation Clarification	ns Requests for the Procurements	In case you want to search for a specific request, click on the drop down arrow
Filter Clarifications by Pro	ocurement and clarification type	and select the relevant bid reference number.
Select Procurement to Load Clarifications	MAUL-HSIP/MED/18/0301/11	
All Clarification Types	MAUL-HSIP/MED/18/0301/10 MAUL-HSIP/MED/18/0301/08 MAUL-HSIP/MED/18/0201/06	
# Type	MAUL-HSIP/MED/18/0201/07	
Select Clarification Type		Click on the drop down arrow and select the evaluation type (Preliminary, Technical, or Financial).
	Preliminary Technical Financial	



New Clarification



Evaluation Clarification Request

Back to Bid Back to Evaluation Clarifications

Clarification Type: Preliminary

Procurement Reference: MAUL-HSIP/MED/18/0301/11

Clarification Subject: Request for proper signatories in bidding documents

Description

Dear Supplier,

We are currently conducting the Preliminary Evaluation of pre-qualified suppliers' bids. We have noted that you have complied with some of the evaluation criteria however some of your bidding documents have a discrepancy in signatories. Please check all your submitted attachments and make sure relevant signatories have been included. Re-submit the documents with issues.

Kind Regards, MAUL Evaluation Team.

Response Details

After executing **Step 4.1 (e)**, the bidder's response will be displayed in the Evaluation Clarification Request – Response details area.

Clarification Description

Dear MAUL Evaluation Team,

Thank you for the clarification. Attached please find all returnable bidding documents with relevant signatories. Kind Regards,

#	Attachment name	Actions
1	Bid Submission Sheet.pdf	View Download

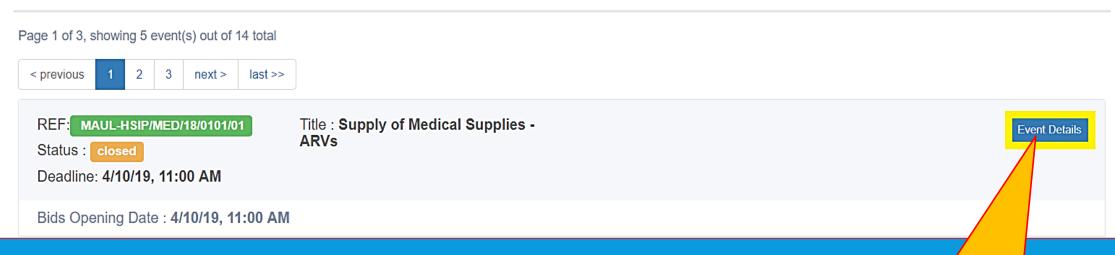
<u>4.2 Financial Evaluation – Negotiation Process</u>

During the Financial evaluation stage, the MAUL evaluation team can recommend price negotiations with bidders who have progressed to this stage. This process will follow MAUL's Procurement Policies and guidelines on negotiation.

This section will show bidders the process of how to take part in the negotiation process provided they have progressed to the Financial Evaluation Stage. Using the portal, bidders will be able to receive and send messages concerning negotiation, and also submit negotiated prices to MAUL.

A bidder will receive both E-mail and system notifications informing them that a process of negotiation has been initiated by the MAUL Procurement Agency. Bidders will be required to log in to the portal and take part in the process.

Invited Procurement Events



You can also access the relevant procurement document going through the negotiation process via the **System Notification** functionality. **See Page 18** on how to access System Notifications.

Step 4.2 (a)

A bidder will be required to log in to the system and locate the relevant procurement reference. Click the **'Event Details'** button.

Procurement Ref: MAUL-HSIP/MED/18/0101/01 Title: Supply of Medica	I Supplies - ARVs	View Bid
Procurement Status		
Type: Request for Quotation (RFQ) Procurement Status: closed Deadline Date : 4/10/19, 11:00 AM Opening Date: 4/10/19, 11:00 AM	Submission Closed	Step 4.2 (b) Click the 'View Bid' button.
Description Bidding Documents Statement of Requirements		
Overview		
MAUL hereby invites you to submit a bid to this invitation for the above referenced object.The attached documents will be divided in to two:1. Bidding and Contractual information2. Returnable forms		

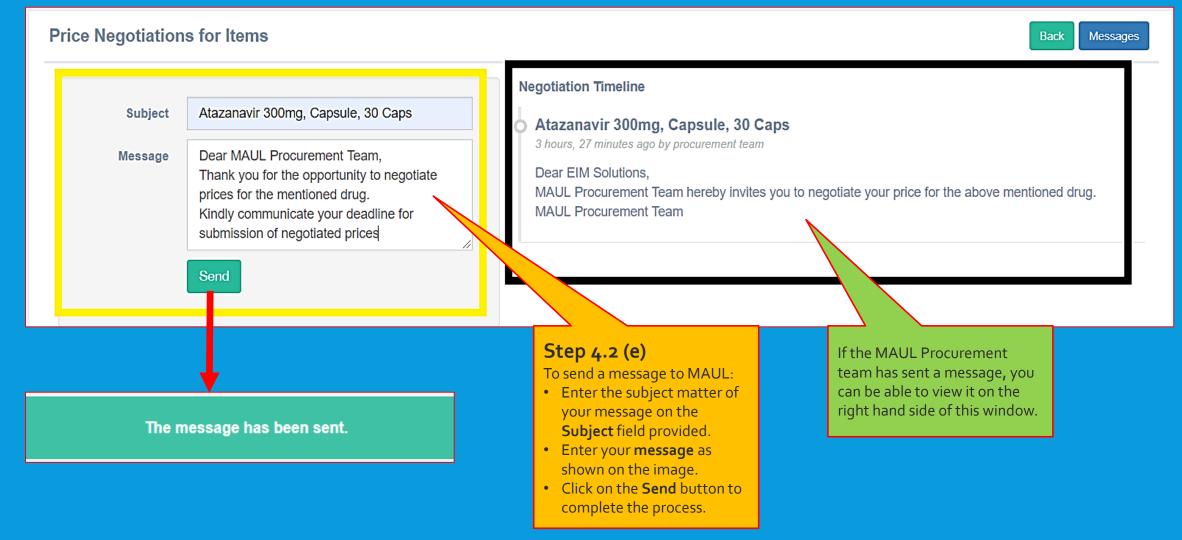
Bio	Bid for Procurement: MAUL-HSIP/MED/18/0101/01												
	Bid	Creation Date: 4/9/1 11:31 AM											
Title: supply of Medical Supplies - ARVsContact Person: Cecilia WambuiStep 4.2 (C)Provider Name: EIM SolutionsSigning Official: Cecilia WambuiClick the 'PriceAddress: Kampala RdAuthorized Official Title: specialistNegotiation'Telephone: 0710434157Fax: 710434157button.Fax: 710434157Last Edit Date: 4/9/19, 12:18 PMStep 4.2 (C)													
De	Details												
	Price Schedule Details Attachments Clarifications Requests												
#	Description	Quantity	Pack Size	Size FOB Price Unit Price Air EBB Unit Price CIF DDP Price			DDP Price	Lead Time Air Weeks	Lead Time Sea Weeks				
1	Abacavir 60mg, Tablets, 30 Tabs	1000	30	3.00	3.97	3.75	4.05	1	4				
2	Efavirenz 50mg, Capsules, 30 Caps	1000	30	1.75	2.50	2.35	2.60	2	5				
3	Atazanavir 300mg, Capsules, 30 Caps	1000	30	15.75	16.90	16.50	17.50	4	7				

Sending and Receiving Messages from MAUL Procurement Team

Price Negotiations for Items

Price	Negotiations fo	or Items									Back	end Message
ems a	and Prices Item Details	Qua	intity		Price as	per quotat	ion ()				Step 4.2 (d) Click the 'Send Message'	
tem	UOM	Lower Limit	Upper Limit	Supplier Pack Size	Lead Time Sea Weeks	DDP Price	Lead Time Air Weeks	FOB Price	Supplier Pack Size	Lead Sea V	button to check whether	3 e Actions
	Atazanavir 300mg, Capsules, 30 Caps	200	1,000	30	7	17.50	4	15.75	-		the negotiation process. You can also send messages back to MAUL using this	New
		\triangleleft									functionality provided the negotiation is still open.	

The system will display the bidder's earlier quoted price for the product.



Adding Negotiation Prices

Price Negotiations for Items



Items and Prices

	Item Details		P	rice as per q	Negotiated Prices ()													
ltem	UOM	Lower Limit	Upper Limit	Unit Price Air EBB	Lead Time Sea Weeks	Lead Time Air Weeks	DDP Price	Pack Size	FOB Price	Unit Price CIF	Unit Price Air EBB	Lead Time Sea Weeks	Lead Time Air Weeks	DDP Price	Pack Size	FOB Price	Unit Price CIF	Actions
1	Atazanavir 300mg, Capsules, 30 Caps	180	900	16.90	7	4	17.50	30	15.75	16.50	-	-	-	-	-	-	-	New

Step 4.2 (f) Click the '**New'** button to add your new negotiated price.

Price Negotiations for Items

				Medical Access U	Iganda Limited Target Prices	
Item : Ataza Price Curre	anavir 300mg, Cap	sules, 30 Caps	×	Price Description	Value (USD)	
	ncy . 030			Unit Price Air EBB	16.00	
Unif	Price Air EBB	16.45		Lead Time Sea Weeks	6	
				Lead Time Air Weeks	3	
Lead Ti	me Sea Weeks	6		DDP Price	17.00	
Lead T	ime Air Weeks	4		Pack Size	30	
Leau	INC AN WEEKS	4		FOB Price	15.70	
	DP Price	17.25		Unit Price CIF	15.97	
	Pack Size	30		Qu	otation Prices	The section on the
				Price Description	Value (USD)	hand side shows M target prices (Top)
2 (g) r negotiated	FOB Price	15.70		Unit Price Air EBB	16.90	the initial quoted p
ne fields	Init Price CIF	16.25	\$	Lead Time Sea Weeks	7	submitted by the b (Bottom).
e Add button				Lead Time Air Weeks	4	(Bottom).
te the process	Add			DDP Price	17.50	
				Pack Size	30	
				FOB Price	15.75	
				Unit Price CIF	16.50	
rocurement.s	pinprocure.co	m says	-			

<u>4.3 Financial Evaluation – Due Diligence Process</u>

During the Financial evaluation stage, the MAUL evaluation team can recommend conducting due diligence to verify a supplier's capability to deliver goods or services in order to mitigate procurement risks. This process will follow MAUL's Procurement policies and guidelines on due diligence.

The due diligence process will be executed by an approved MAUL due diligence team. The process will involve answering a questionnaire based on a specific assessment criteria. The questionnaire will have standard Yes/ No answers.

Bidders will be contacted by MAUL procurement team to provide relevant proof, documentation or any other form of verification based on the assessment criteria. The due diligence functionality is currently available on the MAUL side and will therefore be executed in the system by the MAUL due diligence team.